

Notice of References Cited	Application/Control No. 09/815,927		Applicant(s)/Patent Under Reexamination KATZ ET AL.	
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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-4,799,156	01-1989	Shavit et al.	705/26
	B	US-5,712,889	01-1998	Lanzara et al.	378/19
	C	US-6,363,359	03-2002	Gronemeyer et al.	705/28
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*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)			
	U	Web.archive.org's webpage of October 1, 2000, "Aspect 1997 Annual Report - Aspect solutions for design, procurement & operations"			
	V	Web.archive.org's webpage of March 5, 2000, "Aspect 1997 Annual Report – Aspect CSM: the only one-stop solution"			
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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	W	Parker, Kevin, "Too much information?", Sep 1996, Manufacturing Systems, v14n9, pp.16-18.
	X	BusinessWire, "Gensym introduces G2 WebMiner for accessing and reasoning about data from the World Wide Web", May 1996, p5151048.

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	V	Kellman, Hal, "Gensym is the intelligent choice", Sep 1996, Upside, v8n9, pp.101.
	W	Web.archive.org webpage of June 20, 2000, FAQ's "SupplierMarket.com – About the Marketplace – Buyer".
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